



75 Lake Road
Kyabram, Victoria, 3620
Phone 1300 966 784 (Zoos Victoria)

Updated December 2024 V1

Access Key

A customised accessibility guide

**KYABRAM
FAUNA PARK**

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Glossary

Actively supervise - Parents and carers must have their children within eyesight at all times.

AFFL - Above finished floor level.

Members - A person who has paid for membership to attend and use the facilities.

Sensory Guide - A sensory guide helps people understand what they might feel, hear, see and smell. It's useful for people who are sensitive to sensory experiences, such as those with autism or sensory processing disorder. A sensory guide can be helpful in dealing with new or challenging situations.

TGSI - Tactile ground surface indicators. Tactile means using your touch to feel and understand things around you. Tactile ground surface indicators help people who have trouble seeing or who are unable to see things clearly. TGSI are often found on footpaths, stairs and train station platforms.

Guidelines

Thank you for choosing to use an Access Key for Kyabram Fauna Park.

For your Access Key to be successful, we recommend you follow these guidelines:

- Access Keys preferably to be obtained two weeks in advance of visit.
- Access Keys to be read calmly and confidently in an environment free of distractions.
- An adult/carer is to read the Access Key with the participant as often as required, to ensure the participant understands the Access Key.
- Help the participant comprehend the key points of the Access Key, consistently monitoring for level of understanding.
- If using the Access Key as a reflective tool, enjoy the pivotal link between experience and recall after the visit has taken place.
- Once the visit has taken place, revisit the Access Key to celebrate success.
- Accessibility information is located on page [33](#).
- Safety information is located on page [34](#).

Zoos Victoria hereby acknowledges the support and assistance provided by [Access Ability Australia](#) in helping to prepare the Kyabram Fauna Park Access Key.

We express our sincere appreciation to Access Ability Australia for their pivotal role in assisting Zoo Victoria to highlight its commitment to accessibility and inclusion through this comprehensive guide. Their expertise and support have played a vital role in ensuring that Kyabram Fauna Park is welcoming to all individuals in our community.



Did you know?

Kyabram **Fauna** Park is home to over 600 animals. Fauna are any animals that live in a particular place, habitat or time. The fauna featured at Kyabram Fauna Park are all from Australia.

Kyabram Fauna Park is operated by [Zoos Victoria](#) and is proudly supported by the Zoological Parks and Gardens Board.

For a fee paid monthly or annually, you can become a [Member of Zoos Victoria](#).

It is recommended that all non-members pre-book their Kyabram Fauna Park entry tickets [online](#).

Children aged under 16 receive free entry to Kyabram Fauna Park on weekends, Victorian public holidays, and Victorian Government school holidays. All child tickets must be pre-booked, even when entering Kyabram Fauna Park on a day when children visit for free.

We have many [animals and habitats](#) for you to explore.

The Kyabram Fauna Park map is available [online](#).

See our [website](#) for upcoming events and fauna park experiences.

We offer [Keeper Talks](#) throughout the day.

We have indoor and outdoor [function spaces](#) available.

See our [website](#) for school programs on offer.

Learn about Zoos Victoria commitment to [fighting wildlife extinction](#).

Follow Zoos Victoria on [Facebook](#), [Instagram](#), [YouTube](#) and [Twitter](#).

Have your say by emailing us at contact@zoo.org.au or call us on 1300 966 784.



Acknowledgement of Country

Zoos Victoria acknowledges and respects the Traditional Owners as the original custodians of the land and waters, their ability to care for Country, and deep spiritual connection to it. We honour Elders past and present whose knowledge and wisdom has ensured the continuation of culture and traditional practices.



Getting there

Kyabram Fauna Park is located at 75 Lake Road, Kyabram.

See [Google Maps](#).

Train

The nearest station is either Echuca Railway Station or Shepparton Station. Both stations are 40 kilometres from the fauna park.

The V/Line regional train from Southern Cross Station to Echuca will get you to Echuca Station. From Echuca Station, the Regional Coach to Seymour will take you to the nearest bus stop to Kyabram Fauna Park.

Alternatively, the V/Line regional train from Southern Cross Station to Shepparton will get you to Shepparton Station. From Shepparton Station, the Regional Coach to Kerang will take you to the nearest bus stop to Kyabram Fauna Park.

Bus

The nearest bus stop is at Transit Centre, Union Street, Kyabram, one kilometre from Kyabram Fauna Park.

For further information on how to get to Kyabram Fauna Park by public transport, please visit [Public Transport Victoria](#).

Parking

The most convenient parking for Kyabram Fauna Park is within designated carpark onsite.

There is:

- one accessible parking bay, 20 metres from the main entry. The pathway from the accessible bays to the main entry is a surface of asphalt and concrete
- general parking with no restrictions
- bike racks outside the main entrance.



John Pilley Reserve

John Pilley Reserve is outside the main entrance, to the left.

The reserve includes:

- picnic tables with attached seating
- push button barbecues
- water taps
- grassed area
- large shelter with picnic tables with attached seating
- playground
- men/boys and women/girl's toilets.

Entry to the playground is through an open gate with a 1770mm space for you to pass through.

Playground includes:

- Liberty swing
- 2-level play unit with wave slide, climbing wall, abacus, fireman's pole, horizontal bar, steps, binoculars and steering wheel
- climbing structure with ladders and handrail slides – can be used as a metal step bridge or as monkey bars
- stand-on rocker

- big bee springer
- swings
- push button barbecue.

Accessibility Information:

- ground surface – tanbark, grass, soft-fall matting, gravel and concrete
- Liberty Swing with entry gate that you pull out to open. Width 1640mm
- picnic tables on grassed area at 750mm AFFL with knee clearance 700mm AFFL
- picnic tables under shelter at 870mm AFFL with knee clearance 820mm AFFL
- barbecues on grassed area at 550mm AFFL
- barbecues under shelter at 900mm AFFL
- shade sails over playground climbing structure.

Safety Information:

- playground fenced
- slight step up at playground entry
- steps to play unit with handrails each side, no TGS! and no stair nosing.



Sensory Guide

I might:

Feel

- Change in ground surface
- Flying insects
- Shared personal space
- Weather

Hear

- Children playing
- Flying insects
- Nature

See

- Children playing
- Dust
- Eucalyptus
- Flying insects
- Glare
- Nature

Smell

- Dust
- Eucalyptus
- Nature
- Sunscreen

Welcome

Welcome to Kyabram Fauna Park.

We are open every day of the year, apart from Christmas Day, from 10am to 5pm (last entry at 3:30pm).

There is one entrance for the general public.

There is an undercover area outside the main entrance and a bench seat with back and armrests.

The entrance is reached from the carpark off Lake Road.

Entry is through wide, glass, automated sliding doors.

There is a school groups entrance to the right of the main entry doors. Entry is through a manual gate that you push open, with a 1200mm space for you to pass through.

There is a staffed customer service counter inside the main entrance, to the right. The counter has a height of 980mm AFFL.

There is a wheelchair accessible counter at 810mm AFFL with a knee clearance of 760mm AFFL.

Zoo members can display their membership card to zoo staff on their smartphone.

Once visitors have purchased their tickets, entry to the park is then through automated sliding doors, with a 1370mm space for you to pass through.

When exiting the park to the carpark, you go through the main entrance doors.



Gift Shop

There is a gift shop within Kyabram Fauna Park.

It is located in the main entry area, opposite the reception desk.

The shop has displays, offering merchandise, toys and gifts for sale.

Accessibility Information:

- serving counter height 980mm AFFL (same counter as entry reception desk)
- wheelchair accessible counter at 810mm AFFL with a knee clearance of 760mm AFFL (same counter as entry reception desk).



Kyabram Fauna Park Cafe

Location: Past the main entry reception desk, to the right.

Sit down and enjoy a hot meal, sandwich, baked goods, coffee or treat. Limited vegan and low-gluten options are available.

Enjoy your food while watching the Meerkats digging holes and going about their busy day.

Includes:

- indoor tables and chairs, high chairs
- children's play area with toys and books
- tourist information area
- drinks fridge
- ice-cream freezer
- audio visual screens
- outside area with table and chairs
- toilets.

Accessibility Information:

- ground surface – linoleum (indoors) and concrete (outdoors)
- indoor serving counter height 905mm AFFL
- indoor seating includes chairs with backrests
- indoor table heights 770mm AFFL with knee clearance 700mm AFFL
- outdoor seating includes chairs with backrests
- outdoor table heights 735mm AFFL with knee clearance 700mm AFFL. Not wheelchair accessible
- outdoor area with shade umbrellas
- outdoor area with gas heaters
- wheelchair circulation space.



Sensory Guide

I might:

Feel

- Heating/Cooling
- Shared personal space

Hear

- Animals
- Announcements
- Automated door
- Birds
- Chairs scraping
- Children playing
- Coffee machine
- Fridge's humming
- Heating/Cooling

See

- Animal movement
- Birds
- Bright lights
- Children playing
- Glare

Smell

- Animals
- Eucalyptus
- Food/Drink
- Nature
- Sunscreen

Cafe Toilets

There is one set of toilets in the café.

Includes:

- one all genders, accessible toilet with sensor lighting
- manual door that you push open with an 860mm space for you to pass through
- twist lock at 1080mm AFFL
- cubicle space 2275mm x 2365mm
- grab bars to the right and behind toilet
- padded backrest behind toilet
- toilet seat height 480mm AFFL with right hand transfer
- sink height 810mm AFFL with lever tap at 920mm AFFL
- baby change area.

Separate men/boys and women/girl's toilets, including ambulant.



Sensory Guide

I might:

Feel

- Heating/Cooling
- Shared personal space (excl. accessible toilet)

Hear

- Announcements
- Birds
- Fan
- Hand dryers
- Heating/Cooling
- Toilets flushing
- Water running

See

- Bright lights
- Mirror/Reflection

Smell

- Air freshener
- Bathroom smells
- Disinfectants

Staff



Staff and volunteers at Kyabram Fauna Park wear lanyards and name tags. They also carry a radio.

There are a variety of uniforms that staff and volunteers wear including khaki-coloured clothing, wildlife campaign t-shirts and green vests or jumpers.

Rotunda

The Rotunda is after the main entrance, to the right.

Accessibility Information:

- ground surface – concrete and surrounding grass area
- perimeter of rotunda with bench seating with no back or armrests
- picnic tables with attached seating on surrounding grassed area. Table heights 740mm AFFL with knee clearance 700m AFFL.



Sensory Guide

I might:

Feel

- Change in ground surface
- Flying insects
- Shared personal space
- Weather

Hear

- Animals
- Announcements
- Birds
- Children playing
- Flying insects
- Nature

See

- Birds
- Children playing
- Dust
- Flying insects
- Glare
- Nature

Smell

- Dust
- Eucalyptus
- Nature
- Sunscreen
- Tanbark



Meerkats

The Meerkats are viewed through glass and over a fence.

There is a second viewing area within the café. The Meerkats are viewed through the café windows.

Habitat Accessibility:

- viewing areas ground surface – concrete or linoleum
- bench seat with backrest in outdoor viewing area.

Habitat Safety:

- large rock on ground near bench seat in outdoor viewing area.



Woodland Aviaries

A range of Parrots can be found within the Woodland Aviaries.

Viewing Summary

The Parrots are viewed behind mesh.

Habitat Accessibility:

- viewing area ground surface – gravel
- surrounding grassed area with picnic tables with attached seats. Table heights 740mm AFFL with knee clearance 700m AFFL.



Sensory Guide

I might:

Feel

- Change in ground surface
- Flying insects
- Shared personal space
- Weather

Hear

- Animals
- Announcements
- Birds
- Flying insects
- Nature

See

- Animals
- Birds
- Dust
- Flying insects
- Glare
- Nature

Smell

- Dust
- Eucalyptus
- Nature
- Sunscreen
- Tankbark

Southern Koala

The Southern Koala is a cute marsupials with grey-brown fur, a large round head, black noses and fluffy ears.

Entry Summary:

- ramp entry to viewing area.

Viewing Summary

The Southern Koalas are viewed through a fence. Visitors can see through and over the fence.

Habitat exit area with ramp.

Habitat Accessibility:

- entry ramp ground surface – wooden decking
- entry ramp length 7.5 metres with gradient 1:11 (8.7%)
- viewing area ground surface – wooden decking
- viewing area undercover
- bench seats with backrests
- exit ramp ground surface – wooden decking
- exit ramp length 7.7 metres with gradient 1:13 (7.2%).

Habitat Safety:

- entry ramp with slight raised edge
- entry ramp with handrails both sides and no TGSI
- exit ramp with intermittent handrails both sides (due to tree hindering ramp handrail) and no TGSI
- raised edge at bottom of exit ramp.



Sensory Guide

I might:

Feel

- Change in ground surface
- Flying insects
- Shared personal space
- Weather

Hear

- Animals
- Announcements
- Birds
- Flying insects
- Nature

See

- Animals
- Birds
- Dust
- Flying insects
- Glare
- Nature

Smell

- Dust
- Eucalyptus
- Nature
- Sunscreen
- Tanbark

Owls, Kestrels and Bush-Stone Curlew

Owls are birds that hunt at night, with big eyes and sharp hooked claws for catching prey like mice and **invertebrates**. An invertebrate is an animal without a backbone.

Kestrels are small birds with sharp beaks and sharp, hooked claws for catching prey like mice and other small animals.

Bush Stone-curlews are tall, slender birds with long legs and a haunting call. They hunt for insects and small animals.

Aviary Entry Summary:

- series of push and pull manual gates throughout the walk-through aviary. Widths 1040mm.

Viewing Summary

The Owls, Kestrels and Bush Stone-curlews are viewed within an enclosed, walk-through aviary. The aviary has multiple gates, separating each breed into individual aviaries.

The birds are viewed within the aviary, behind log barriers.

Habitat Accessibility:

- viewing area ground surface – gravel
- bench seating.



Owl



Kestrel



Bush Stone-curlew

I might:

Feel

- Flying insects
- Shared personal space
- Weather

Hear

- Animals
- Announcements
- Birds
- Flying insects
- Gates opening/closing
- Nature

See

- Birds
- Dust
- Flying insects
- Glare
- Nature

Smell

- Dust
- Eucalyptus
- Nature
- Sunscreen
- Tanbark

Historical Cottage and Precinct

The Historical Precinct is open 10am to 4pm daily.

Historical Precinct Entry Summary:

- manual gate. Permanently open. Width 1120mm.

Hazelman's Cottage is within the Historical Precinct. It is named after a family who were early pioneers in the Kyabram district and is run by the Kyabram Historical Society.

Hazelman's Cottage Entry Summary:

- manual door. Permanently open. Width 590mm.

Hazelman's Cottage includes:

- memorabilia
- photographs
- period furniture.

Visitors walk down a narrow hallway inside the cottage and can view the cottage rooms behind a barrier.

Visitors are unable to enter the rooms.

Outdoor Historical Precinct also includes:

- "Transport through Time" display
- blacksmith display
- machinery shed with buggies and various machines
- outdoor dunny (toilet) display.

Accessibility Information:

- ground surface – brick paving, gravel, sand and grass
- outdoor precinct with bench seats

Safety Information:

- entry gate to Historical Precinct with wooden overhead structure. Height 1960mm
- single step at entry to Hazelman's Cottage.



Sensory Guide

I might:

Feel

- Change in ground surface
- Enclosed space (cottage)
- Flying insects
- Shared personal space
- Weather (cottage)
- Uneven ground surface
- Weather

Hear

- Animals
- Announcements
- Birds
- Flying insects
- Nature

See

- Birds
- Dark lighting (cottage)
- Dust
- Flying insects
- Glare (outdoors)
- Nature

Smell

- Dust
- Eucalyptus
- Must/Mildew (cottage)
- Nature
- Sunscreen
- Tanbark

Kangaroo Walk-through

You will find Eastern Grey Kangaroos, Red Kangaroos and King Island Kangaroos within the Kangaroo Walk-through.

Kangaroos are large marsupials with powerful back legs used for hopping, a long, strong tail and a pouch.

There are gated entry and exits at different points throughout the Kangaroo Walk-through:

- gate 1 - manual with bolt. Push to open. Width 1200mm
- opens to a void
- gate 2 - manual. Push to open. Width 1200mm.

Viewing Summary

The Kangaroos are free roaming within the Kangaroo Walk-through. There are no fences or barriers separating visitors from the Kangaroos.

Habitat Accessibility:

- viewing area ground surface – gravel paths with edging. Width 2 metres
- bench seats with back rests.

Habitat Safety:

- when hand feeding the Kangaroos, please approach the animals in a quiet and calm manner and place the food pellets on your open, flat hand
- waterway within Walk-through. Please supervise children.



Sensory Guide

I might:

Feel

- Flying insects
- Shared personal space
- Weather

Hear

- Animals
- Announcements
- Birds
- Flying insects
- Nature

See

- Animals
- Birds
- Dust
- Flying insects
- Glare
- Nature

Smell

- Animal feed
- Animals
- Dust
- Eucalyptus
- Nature
- Straw
- Sunscreen
- Tanbark

Viewing Tower

The two-level viewing tower allows visitors to look out over the wetlands.

Accessibility Information:

- ground surface leading up to viewing tower – gravel
- ground surface of viewing area of tower – metal (entry steps), wooden decking (within viewing tower)
- level 1 with bench seat
- viewing tower undercover.

Safety Information:

- entry steps to viewing tower with handrails both sides, no TGS1 top or bottom and no stair nosing
- level 1 viewing area with barrier at 1030mm AFFL
- level 1 with low ceiling at 1980mm AFFL
- steps to level 2 with intermittent handrails, no TGS1 top or bottom and no stair nosing
- level 2 viewing area with barrier at 1010mm AFFL.



Sensory Guide

I might:

Feel

- Change in ground surface
- Flying insects
- Heights
- Shared personal space
- Weather

Hear

- Animals
- Birds
- Flying insects
- Nature

See

- Animals
- Birds
- Dust
- Flying insects
- Glare
- Nature

Smell

- Animals
- Dust
- Eucalyptus
- Nature
- Sunscreen

Wetlands Walk

Visitors can see native water birds and hear the frogs along the Wetlands Walk.

Entry Summary:

- gate one - manual. Pull out to open. Width 1210mm
- opens to a void
- gate two - manual gate. Push to open. Width 1280mm.

There is a billabong to one side of the Wetlands Walk, with a large lake on the other side.

Our wetlands water birds may include:

- Red Rumped Parrots
- Rainbow Lorikeets
- Eastern Rosellas
- Swans
- Pacific Black Ducks
- Grey Teal Ducks.

Viewing Summary

The birds are viewed along the Wetlands Walk track, behind fenced barriers.

The Wetlands Walk includes a viewing hide with open windows. The hide allows birdwatchers to watch birds up close without being seen.

Viewing Hide Entry and Exit Summary:

- open entry and exit with plastic strip curtains. Width 810mm.

Accessibility Information:

- track ground surface – gravel and stones
- ramp to viewing hide with length 4 metres and gradient 1:15 (6.5%)
- ramp to viewing hide ground surface – concrete
- viewing hide ground surface – wooden flooring
- seating within viewing hide – bench seats
- viewing hide undercover.

Safety Information:

- track with edging
- ramp to viewing hide with no handrails and no TGSi top or bottom
- fenced barriers to waterways.



Sensory Guide

I might:

Feel

- Change in ground surface
- Flying insects
- Shared personal space (viewing hide)
- Uneven ground surface
- Weather

Hear

- Animals
- Birds
- Flying insects
- Nature

See

- Birds
- Darking lighting (viewing hide)
- Dust
- Flying insects
- Glare
- Nature

Smell

- Animals
- Dust
- Eucalyptus
- Nature
- Sunscreen



Finches

A Finch is a small bird with a short, stout beak, often brightly coloured.

Viewing Summary

Finches are located within an aviary.

Habitat Accessibility:

- undercover area with bench seats and backrests near habitat trail entry
- undercover area ground surface - concrete
- viewing area ground surface – gravel
- viewing height 720mm AFFL
- second undercover area near habitat with bench seat.



Southern Hairy-nosed Wombat

The Southern Hairy-nosed Wombat are plump marsupials with fluffy fur and big noses.

Viewing Summary

The Southern Hairy-nosed Wombat is viewed in an enclosed area, behind glass.

Habitat Accessibility:

- viewing area ground surface – concrete
- viewing window at 800mm AFFL
- bench seat
- viewing area undercover.



Sensory Guide

I might:

Feel

- Change in ground surface
- Flying insects
- Shared personal space
- Weather

Hear

- Animals
- Announcements
- Birds
- Flying insects
- Nature

See

- Animals
- Birds
- Dust
- Flying insects
- Glare
- Nature

Smell

- Dust
- Eucalyptus
- Nature
- Sunscreen



Southern Cassowary



The Southern Cassowary is a large flightless bird, resembling a prehistoric creature with its tall stature, glossy black feathers, bright blue neck, and a distinct casque (bony helmet) on its head.

Entry Summary:

- manual gate. Push to open. Width 970mm.

Viewing Summary

The Southern Cassowary is viewed within a hut, behind fencing.

There is a second viewing area outside the hut.

Habitat Accessibility:

- viewing area ground surface – stone pathway
- viewing hut with bench seat
- viewing hut undercover
- fence in undercover viewing area at 1050mm AFFL.

Quolls

Visitors can see the Eastern Quolls and Spotted-Tailed Quolls.

A Quoll looks like a small spotted cat with a long tail and pointy ears.



Viewing Summary

The Eastern Quolls and Spotted-Tailed Quolls are in separate habitats and are viewed through windows and netting.

Habitat Accessibility:

- viewing area ground surface – stone pathway
- bench seat with backrest
- viewing windows at 800mm and 460mm AFFL.

Sensory Guide

I might:

Feel

- Flying insects
- Shared personal space
- Weather

Hear

- Animals
- Announcements
- Birds
- Flying insects
- Nature

See

- Animals
- Birds
- Dust
- Flying insects
- Glare
- Nature

Smell

- Dust
- Eucalyptus
- Nature
- Sunscreen



Cockatoo Aviary



Visitors will find a variety of species in our Cockatoo Aviary including Sulphur-Crested Cockatoos, Major Mitchell Cockatoos, Galahs and Red-Tailed Black Cockatoos.

Alpine Dingo

Dingoes are medium-sized wild dogs with a sandy or ginger-coloured coat, pointed ears and a bushy tail.

Viewing Summary

The Alpine Dingo is viewed through fencing.



Habitat Accessibility:

- viewing area ground surface – stone pathway
- bench seat with backrest.

Entry Summary:

- gate 1 - manual. Push to open. Width 1000mm
- opens to a void
- gate 2 - manual gate. Pull out to open. Width 1000mm.

Habitat Accessibility:

- viewing area ground surface – concrete and sand
- bench seat
- viewing area partly undercover.

Habitat Safety:

- gravel pathway to habitat with edging.

Please do not open the entry gate when Cockatoos are on the gate.

Viewing Summary

The Cockatoos are viewed within a walk-through aviary. The Cockatoos are free roaming inside the aviary.



Sensory Guide

I might:

Feel

- Change in ground surface
- Flying insects
- Shared personal space
- Weather

Hear

- Animals
- Announcements
- Birds
- Flying insects
- Nature

See

- Animals
- Birds
- Dust
- Flying insects
- Glare
- Nature

Smell

- Dust
- Eucalyptus
- Nature
- Sunscreen

Grey-headed Flying Fox and Bush Stone-curlew



A Grey-headed Flying Fox is a large bat with a furry grey body, a fox-like face and a wingspan up to a metre wide.

Bush Stone-curlews are tall, slender birds with long legs and a haunting call. They hunt for insects and small animals.

Viewing Summary

The Grey-headed Flying Fox and Bush Stone-curlew share a habitat.

Habitat Accessibility:

- viewing area ground surface – gravel.

Habitat Safety:

- habitat pathway with edging.



Sensory Guide

I might:

Feel

- Change in ground surface
- Flying insects
- Shared personal space
- Weather

Hear

- Animals
- Announcements
- Birds
- Flying insects
- Nature

See

- Animals
- Birds
- Dust
- Flying insects
- Glare
- Nature

Smell

- Dust
- Eucalyptus
- Nature
- Sunscreen

Wallabies and Emus



Wallabies are small Kangaroos with soft fur.

Emus are large birds with long legs and necks. They have fluffy feathers all over their bodies. They have yellowish brown to black eyes and their beaks are brown/black.

Entry Summary:

- gate 1 - manual. Push to open. Width 1100mm
- opens to a void
- gate 2 - manual. Push to open. Width 1150mm.

Viewing Summary

The Wallabies and Emus share a habitat.

They are viewed behind a fence with a log ledge. Visitors can see through and over the fence.

Habitat Accessibility:

- viewing area ground surface – gravel
- bench seats with backrests.

Habitat Safety:

- part of gravel pathway with edging.

Feel

- Flying insects
- Shared personal space
- Weather

Hear

- Animals
- Announcements
- Birds
- Flying insects
- Nature

See

- Animals
- Birds
- Dust
- Flying insects
- Glare
- Nature

Smell

- Dust
- Eucalyptus
- Nature
- Sunscreen

I might:

Tasmanian Devil



A Tasmanian Devil is a small mammal mostly black in colour with a stocky body, powerful jaws and a fierce expression.

Entry Summary:

- manual gate. Pull out to open. Width 1120mm.

Viewing Summary

The Tasmanian Devil is viewed over a metal fence. There is a viewing window within the fence.

Habitat Accessibility:

- viewing area ground surface – gravel
- metal fence at 1200mm AFFL
- viewing window at 670mm AFFL
- bench seat with backrests at habitat exit.



Short-beaked Echidna



Echidnas are mostly brown or black in colour and have a round body covered in spiky hair, a pointy face with a long snout, small eyes and ears and strong claws for digging.

The Short-beaked Echidna is viewed along the same pathway as the Tasmanian Devil, within the Wallaby Walk-thru.

Viewing Summary

The Short-beaked Echidna is viewed over a metal fence. There is a viewing window within the fence.

Wallabies Walk-thru Exit Summary:

- manual gate with latch. Pull out to open. Width 1100mm.

Habitat Accessibility:

- viewing area ground surface – gravel
- metal fence at 1200mm AFFL
- viewing window at 360mm AFFL
- exit gate latch at 1000mm AFFL.



I might:

Feel

- Flying insects
- Shared personal space
- Weather

Hear

- Animals
- Announcements
- Birds
- Flying insects
- Nature

See

- Animals
- Birds
- Dust
- Flying insects
- Glare
- Nature

Smell

- Dust
- Eucalyptus
- Nature
- Sunscreen

Sugar Glider

A Sugar Glider is a small marsupial with big eyes, soft fur, a bushy tail and a membrane stretching from its wrists to ankles that allows it to glide through the air, resembling a tiny flying squirrel.

Viewing Summary

The Sugar Glider has its own habitat and is viewed through mesh.

Habitat Accessibility:

- viewing area ground surface – gravel
- bench seat with backrest.



Sensory Guide

I might:

Feel

- Flying insects
- Shared personal space
- Weather

Hear

- Animals
- Announcements
- Birds
- Flying insects
- Nature

See

- Animals
- Birds
- Dust
- Flying insects
- Glare
- Nature

Smell

- Dust
- Eucalyptus
- Nature
- Sunscreen

Reptile Habitat



The Reptile Habitat is a place to see some of Australia's most amazing cold-blooded scaled creatures.

Entry and Exit Summary:

- wide, open access at entry and exit, both with plastic strip curtains.

Viewing Summary

The reptiles are viewed indoors, behind glass.

Habitat Accessibility:

- viewing area ground surface – concrete (outdoor entry) and carpet (inside Reptile house).

Habitat Safety:

- small raised edge at entry.



Sensory Guide

I might:

Feel

- Change in ground surface
- Shared personal space
- Warm air

Hear

- Announcements
- Heating

See

- Bright lights

Smell

- Sunscreen

Toilets

There is one set of toilets near the Reptile Habitat.

Includes:

- manual gate to women/girl's toilets that you push to open with a 1000mm space for you to pass through
- one accessible toilet within women/girl's toilets
- manual door that you pull out with a 740mm space for you to pass through
- latch lock at 1610mm AFFL
- cubicle space 1595mm x 1790mm
- grab bars to the left and behind toilet
- colour contrast toilet seat at 460mm AFFL with left hand transfer
- sink outside accessible toilet, within women/girl's toilets. Height 940mm AFFL with twist tap at 1000mm AFFL

Separate men/boys and women/girl's toilets.

These toilets will soon be undergoing significant renovations.



Sensory Guide

I might:

Feel

- Change in ground surface
- Shared personal space

Hear

- Announcements
- Birds
- Flying insects
- Toilet flushing
- Water running

See

- Dark lighting
- Flying insects
- Mirror/Reflection

Smell

- Air freshener
- Bathroom smells
- Dust
- Eucalyptus

Walk-through Aviary

The Walk-through Aviary features birds such as Australian Parrots, Satin Bower Birds, Bush Stone-curlews, Banded Lapwings and Peacocks.

Entry Summary:

- gate 1 - manual. Push to open. Width 880mm
- opens to a void
- gate 2 - manual. Pull out to open. Width 880mm.

Please do not open the gate if birds are on the gate.

Viewing Summary

The birds are free-roaming within the enclosed Walk-through Aviary.

Exit Summary:

- gate 1 - manual. Push to open. Width 870mm
- opens to a void
- gate 2 – manual. Pull out to open. Width 870mm.

Habitat Accessibility:

- viewing area ground surface – concrete and sandy gravel.



Sensory Guide

I might:

Feel

- Change in ground surface
- Flying insects
- Shared personal space
- Weather

Hear

- Animals
- Announcements
- Birds
- Flying insects
- Nature

See

- Birds
- Dust
- Flying insects
- Glare
- Nature

Smell

- Dust
- Eucalyptus
- Nature

Education and Conservation Centre

The Education and Conservation Centre is a place to learn about Australia's flora and fauna.

The centre educates visitors and members about the threatened species that need help and what we can do to help them succeed in the wild.

Entry Summary:

- ramp to entry doors
- glass automatic sliding doors. Width 1470mm.

Includes:

- variety of educational display exhibits at different heights
- audio visual screen
- beehive (behind window).

There is a classroom within the Education and Conservation Centre.

Classroom Entry Summary:

- manual door. Pull out to open. Width 770mm.

Classroom includes:

- view to possum habitat
- sink.

Accessibility Information:

- entry ramp length 17 metres with gradient 1:35 (2.8%)
- ground surface – wooden decking (entry ramp) and carpet (inside)
- bench seats with backrests outside entry.

Safety Information:

- ramp with raised edge at entry
- entry ramp with handrails both sides and TGSi top and bottom
- entry doors with no contrast safety bands.



I might:

Feel

- Change in ground surface
- Heating/Cooling
- Shared personal space

Hear

- Announcements
- Echo
- Heating/Cooling

See

- Animals
- Bright lights
- Digital screens

Smell

- Sunscreen

Toilets

There is one set of toilets in the Education and Conservation Centre.

Includes:

- one all genders, accessible toilet with sensor lighting
- manual door that you push open with a 770mm space for you to pass through
- twist lock at 1150mm AFFL
- cubicle space 3485mm x 1875mm
- grab bars to the left and behind toilet
- colour contrast toilet seat at 450mm AFFL with left hand transfer
- sink height 810mm AFFL with knee clearance 630mm AFFL. Lever tap at 960mm AFFL
- baby change area.

Separate men/boys and women/girl's toilets



Sensory Guide

I might:

Feel

- Change in ground surface
- Shared personal space (excl. accessible)

Hear

- Announcements
- Hand dryer
- Toilet flushing
- Water running

See

- Bright lights
- Mirror/Reflection

Smell

- Air freshener
- Bathroom smells
- Disinfectants

Accessibility

- Website meets AA standards
- Online bookings
- Bookings phone line with taped message about events, services and facilities
- Kyabram Fauna Park gives free entry to carers who are accompanying a person with a disability who is a holder of a Companion Card, Child Disability Allowance Health Care Card, or a Disability Pension Card
- There is a 10% discount for a holder of a WeCare Card who is not accompanying a person with a disability. These must be pre-booked online. Please bring your card with you
- Free Wi-Fi. Please see staff for log in details
- Wide, accessible pathways throughout zoo trails
- Assistance animals will have limited access to Kyabram Fauna Park habitats. For more information on assistance animals please contact Kyabram Fauna Park
- Water stations throughout park trails, including waterspouts and bottle refills
- Zoo buggies driven by staff members may make a beeping sound
- Large Keeper Talks amplified
- Varied external terrain of concrete, grass, tanbark, wooden decking, gravel pathways, stones, sand and soft-fall matting
- Varied internal terrain of carpet and linoleum
- Wayfinding signage throughout
- Clear wheelchair circulation space in most areas
- Spaces for a person using a wheelchair to sit with friends
- Storage available for mobility aids? Please speak with staff at reception
- Pen and paper for exchanging information
- Staff available to read information to visitors
- Venue supportive and welcoming of LGBTIQIA+ community. Member of The Welcome Here Project
- Staff very accommodating to people of all abilities
- Please see our [Kyabram Fauna Park Sensory Map](#) to plan around high and low sensory areas of the zoo. Low sensory areas are quieter and less busier spaces



Safety

- TGSI between main entrance and carpark
- Pedestrian crossing between main entrance and carpark
- Main entry doors and adjacent panels with contrast safety bands 900mm to 970mm AFFL
- Automated sliding door from reception to park with contrast safety bands 915mm to 990mm AFFL
- Gift shop - glass, sliding automated doors with contrast safety bands at 915mm AFFL to 990mm AFFL
- Gift shop - second entry glass door with contrast safety bands at 915mm AFFL to 990mm AFFL
- No smoking or vaping
- Waterways throughout fauna park. No fencing or barriers
- Children to be actively supervised at all times. Children under 16 must be accompanied by an adult for access to park
- Wet floor signage may be displayed, both indoors and outdoors
- All staff with Working with Children Checks
- Zoo buggies are at times driven by staff at the park
- Signs advising of pathway closures may be present
- Please do not feed the animals or roaming birds
- Please do not climb habitat barriers
- Overhanging foliage over pathways
- Bins throughout, to the side of pathways
- Evacuation maps onsite
- Fire wardens onsite
- First aid kits at multiple locations throughout park
- Defibrillator at cafe entrance
- In the event of an emergency staff will co-ordinate all visitors onsite to the evacuation points.





Contact

Kyabram Fauna Park

75 Lake Road

Kyabram, Victoria, 3620

Phone 1300 966 784 (Zoos Victoria)

<https://www.zoo.org.au/kyabram>

contact@zoo.org.au



**KYABRAM
FAUNA PARK**